



NCQA's Health Insurance Plan Rankings 2011-12  
 Medicare Plans - Summary  
 September 20, 2011



Rank	Plan Name	Type	Score	NCQA Accreditation	States	URL	Consumer Satisfaction	Prevention	Treatment
1	Kaiser Foundation Health Plan of Northern California	HMO	90.1	Yes	CA	www.kp.org	4	5	5
2	Kaiser Foundation Health Plan of Southern California	HMO	90	Yes	CA	www.kp.org	4	5	5
3	Kaiser Foundation Health Plan of Colorado	HMO	89.7	Yes	CO	www.kp.org	4	5	5
4	Kaiser Foundation Health Plan of the Northwest	HMO	89.4	Yes	OR, WA	www.kp.org	4	5	5
5	Gundersen Lutheran Health Plan	HMO	88.4	Yes	WI	www.glhealthplan.org	5	5	5
6	Capital Health Plan	HMO	88.3	Yes	FL	www.capitalhealth.com	4	5	5
7	Kaiser Foundation Health Plan of Hawaii	HMO	88.3	Yes	HI	www.kp.org	4	5	5
8	Tufts Associated Health Maintenance Organization	HMO	88.2	Yes	MA	www.tufts-healthplan.com	5	5	5
9	Geisinger Gold Classic	HMO	88	Yes	PA	www.geisingergold.com	5	5	5
10	Kaiser Foundation Health Plan of the Northwest (Demonstration Project)	HMO	87.9	Yes	OR, WA	www.kp.org	4	5	5
11	Group Health (Cost)	HMO	87.8	Yes	MN, WI	www.healthpartners.com	5	5	5
12	Fallon Community Health Plan	HMO	87.8	Yes	MA	www.fchp.org	5	5	5
13	Security Health Plan of Wisconsin	HMO/POS	87.6	Yes	WI	www.securityhealth.org	5	5	5
14	Group Health Cooperative	HMO	87.5	Yes	WA	www.ghc.org	5	5	5
15	MVP Health Care (Rochester Area)	HMO	87.3	Yes	NY	www.mvphealthcare.com	4	5	5
16	Capital District Physicians' Health Plan	HMO	87.2	Yes	NY	www.cdphp.com	5	5	5
17	Kaiser Foundation Health Plan of the Mid-Atlantic States	HMO	87.2	Yes	DC, MD, VA	www.kp.org	4	5	5
18	MVP Health Care	HMO	86.7	Yes	NY	www.mvphealthcare.com	5	4	5
19	Kaiser Foundation Health Plan of Ohio	HMO	86.7	Yes	OH	www.kp.org	4	5	5
20	Aetna Health - Maine	HMO	86.3	Yes	ME	www.aetna.com	5	4	5
21	HealthPlus of Michigan	HMO	86.1	Yes	MI	www.healthplus.org	5	4	5
22	Health First Health Plans	HMO	86	Yes	FL	www.health-first.org	4	4	5
23	Independent Health Association	HMO	86	Yes	NY	www.independenthealth.com	4	5	5
24	HealthAmerica Advantra	HMO	85.9	Yes	PA	www.pa.chcadvantra.com	4	4	5
25	Univera Healthcare	HMO	85.9	Yes	NY	www.univerahealthcare.com	5	4	5
26	Excellus BlueCross BlueShield	HMO	85.8	Yes	NY	www.excellusbcbs.com	5	4	5
27	Health Alliance Medical Plans	HMO	85.8	Yes	IL	www.healthalliance.org	5	5	4
28	Blue Cross and Blue Shield of Massachusetts	HMO	85.7	Yes	MA	www.bcbsma.com	4	5	5
29	Medical Associates Health Plan	HMO	85.6	Yes	IA, IL	www.mahealthcare.com	5	5	4
29	Medical Associates Health Plans	HMO	85.6	Yes	WI	www.mahealthcare.com	5	5	4
31	Kaiser Foundation Health Plan of Georgia	HMO	85.5	Yes	GA	www.kp.org	4	5	4
32	HealthNow New York	PPO	85.3	Yes	NY	www.healthnow.org	4	5	4
33	Keystone Health Plan Central	HMO	85.2	Yes	PA	www.capbluecross.com	4	5	4
34	Health Alliance Plan of Michigan	HMO	85.1	Yes	MI	www.hap.org	4	4	4
35	Scott and White Health Plan	HMO	85	Yes	TX	www.swhp.org	5	5	4
36	Excellus BlueCross BlueShield	PPO	84.8	Yes	NY	www.excellusbcbs.com	4	4	4
37	Empire BlueCross BlueShield	HMO	84.8	Yes	NY	www.empireblue.com	3	4	5
38	Aetna Health - Pennsylvania	HMO	84.7	Yes	PA	www.aetna.com	4	4	4
39	Blue Care Network of Michigan	HMO	84.7	Yes	MI	www.mibcn.com	4	4	4
40	QCC Insurance (Personal Choice)	PPO	84.6	Yes	PA	www.ibx.com	4	4	4
41	Aetna Health - New York	HMO	84.5	Yes	NY	www.aetna.com	3	4	5
42	SummaCare	HMO/POS	84.3	Yes	OH	www.summacare.com	5	4	4
43	UPMC Health Plan	PPO	84.3	Yes	OH, PA, WV	www.upmchealthplan.com	4	4	4
44	Health Alliance Medical Plans	PPO	84	Yes	IL	www.healthalliance.org	5	3	4
45	PrimeTime Health Plan	HMO	84	Yes	OH	www.primetimehealthplan.com	5	4	3

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46	Aetna Life Insurance Company (Arizona)	PPO	84	Yes	AZ	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Colorado)	PPO	84	Yes	CO	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Connecticut)	PPO	84	Yes	CT	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Florida)	PPO	84	Yes	FL	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Illinois)	PPO	84	Yes	IL	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Indiana)	PPO	84	Yes	IN	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Kentucky)	PPO	84	Yes	KY	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Maine)	PPO	84	Yes	ME	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (MD/DC)	PPO	84	Yes	DC, MD	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Michigan)	PPO	84	Yes	MI	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Nevada)	PPO	84	Yes	NV	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (New Jersey)	PPO	84	Yes	NJ	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (New York)	PPO	84	Yes	NY	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (North Carolina)	PPO	84	Yes	NC	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Ohio)	PPO	84	Yes	OH	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Oklahoma)	PPO	84	Yes	OK	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Pennsylvania)	PPO	84	Yes	PA	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Tennessee)	PPO	84	Yes	TN	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Virginia)	PPO	84	Yes	VA	www.aetna.com	3	4	4
65	UnitedHealthcare of New England	HMO	83.9	Yes	RI	www.uhc.com	4	4	4
66	HealthNow New York	HMO	83.9	Yes	NY	www.healthnow.org	3	4	4
67	Keystone Health Plan West	HMO	83.8	Yes	PA	www.highmarkbcbs.com	4	4	3
68	UnitedHealthcare Insurance (Maine)	PPO	83.7	Yes	ME	www.uhc.com	4	4	4
69	UPMC Health Plan	HMO	83.7	Yes	OH, PA, WV	www.upmchealthplan.com	4	4	4
70	Anthem Blue Cross and Blue Shield in Indiana	PPO	83.7	Yes	IN	www.anthem.com	4	3	4
71	Humana Insurance Company (Wisconsin)	PPO	83.7	Yes	WI	www.humana.com	4	4	3
72	Humana Health Plan of Kansas City	HMO	83.5	Yes	KS, MO	www.humana.com	4	4	4
73	Aetna Health - Connecticut	HMO	83.5	Yes	CT	www.aetna.com	3	3	5
74	Keystone Health Plan East	HMO	83.5	Yes	PA	www.ibx.com	3	4	4
75	HIP Health Plan of New York (H3330)	HMO	83.4	Yes	NY	www.hipusa.com	2	4	5
76	Hawaii Medical Service Association (HMSA)	PPO	83.2	Yes	HI	www.HMSA.com	4	4	3
77	UnitedHealthcare of Oregon	HMO	83.1	Yes	OR	www.pacificare.com	3	4	4
78	UnitedHealthcare of Wisconsin	HMO/POS	83.1	Yes	WI	www.uhc.com	3	4	4
79	UnitedHealthcare Insurance (Midlands)	HMO/POS	83.1	Yes	IA, NE	www.uhc.com	4	3	4
80	UnitedHealthcare of the Midlands	HMO/POS	83.1	Yes	IA, NE	www.uhc.com	4	4	3
81	AvMed Health Plans	HMO	83	Yes	FL	www.avmed.org	4	3	4
82	Humana Insurance Company (KS, MO)	PPO	83	Yes	IL, KS, MO	www.humana.com	4	3	4
83	Anthem Blue Cross and Blue Shield in Ohio	PPO	83	Yes	OH	www.anthem.com	4	4	3
84	AmeriHealth HMO	HMO	82.9	Yes	NJ	www.amerhealth.com	3	3	4
85	Presbyterian Health Plan	HMO	82.9	Yes	NM	www.phs.org	3	4	4
86	UnitedHealthcare of Washington	HMO	82.9	Yes	WA	www.pacificare.com	3	4	4
87	PacificCare of Colorado	HMO	82.9	Yes	CO	www.pacificare.com	3	4	4
88	Paramount Health Care	HMO	82.7	Yes	OH	www.paramounthealthcare.com	4	4	3
89	Humana Benefit Plan of Illinois	HMO	82.7	Yes	IL	www.humana.com	4	3	3
90	UnitedHealthcare Insurance - Midwest	PPO	82.6	Yes	IL, MO	www.uhc.com	4	3	3
91	Aetna Health (New Jersey) - Southern New Jersey	HMO	82.5	Yes	NJ	www.aetna.com	3	4	4

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92	Aetna Health (New Jersey) - Northern New Jersey	HMO	82.5	Yes	NJ	www.aetna.com	3	4	4
93	Aetna Health (Pennsylvania) - Maryland	HMO	82.4	Yes	MD	www.aetna.com	2	4	4
94	UnitedHealthcare of North Carolina	PPO	82.3	Yes	NC	www.uhc.com	4	4	3
95	Health Plan of the Upper Ohio Valley, The (H3672)	HMO	82.3	Yes	OH, WV	www.healthplan.org	5	3	3
96	Humana Health Benefit Plan of Louisiana	HMO	82.3	Yes	LA	www.humana.com	4	4	3
97	Aetna Health - Florida	HMO	82.2	Yes	FL	www.aetna.com	2	3	4
98	Cariten Health Plan	HMO	82.2	Yes	TN	www.humana-medicare.com	4	3	3
99	Aetna Health (Pennsylvania) - Ohio	HMO	82	Yes	OH	www.aetna.com	3	3	4
100	Anthem Blue Cross and Blue Shield in Kentucky	PPO	81.8	Yes	KY	www.anthem.com	3	3	4
101	Lovelace Health Plan	HMO	81.8	Yes	NM	www.lovelacehealthplan.com	3	4	3
102	Aetna Life Insurance Company (Texas)	PPO	81.8	Yes	TX	www.aetna.com	2	3	4
103	UnitedHealthcare Benefits of Texas	HMO	81.8	Yes	TX	www.pacificare.com	3	3	3
104	UnitedHealthcare of Florida (H1080)	HMO/POS	81.7	Yes	FL	www.uhc.com	3	3	3
105	Humana Medical Plan of Florida	HMO	81.6	Yes	FL	www.humana.com	3	3	3
106	PacificCare of Arizona	HMO	81.6	Yes	AZ	www.pacificare.com	2	4	4
107	Aetna Health - Georgia	HMO	81.5	Yes	GA	www.aetna.com	3	4	3
108	Health Net of California	HMO	81.4	Yes	CA	www.healthnet.com	2	4	3
109	UnitedHealthcare Insurance (Oregon)	PPO	81.4	Yes	OR	www.securehorizons.com	3	3	3
110	Presbyterian Insurance	PPO	81.4	Yes	NM	www.phs.org	3	4	3
111	Humana Insurance Company (Georgia)	PPO	81.4	Yes	GA	www.humana.com	3	3	3
112	Anthem Blue Cross and Blue Shield in Ohio	HMO	81.3	Yes	OH	www.anthem.com	3	4	3
113	Humana Insurance Company (Arizona)	PPO	81.3	Yes	AZ	www.humana.com	3	3	3
114	Anthem Blue Cross and Blue Shield in Indiana (Regional)	PPO	81.3	Yes	IN, KY, OH	www.anthem.com	3	3	3
115	UnitedHealthcare Insurance (Arizona)	HMO/POS	81.3	Yes	AZ	www.uhc.com	3	3	3
116	UnitedHealthcare of Utah	HMO/POS	81.3	Yes	UT	www.uhc.com	3	3	3
117	Humana Insurance Company (Illinois)	PPO	81.2	Yes	IA, IL	www.humana.com	3	3	3
118	UnitedHealthcare Insurance (Oregon/Washington)	HMO/POS	81.2	Yes	OR, WA	www.uhc.com	3	3	3
119	Health Plan of the Upper Ohio Valley, The (H5151)	HMO	81.1	Yes	OH, WV	www.healthplan.org	4	3	3
120	Humana Insurance Company (Kentucky)	PPO	81.1	Yes	AZ, IL, OH, TX, UT, WI	www.humana.com	3	3	3
121	Aetna Health of California	HMO	81	Yes	CA	www.aetna.com	3	3	3
122	Humana Health Plan of Arizona	HMO	81	Yes	AZ	www.humana.com	3	2	4
123	Anthem Blue Cross and Blue Shield in Kentucky	HMO	81	Yes	KY	www.anthem.com	4	3	2
124	UnitedHealthcare of California	HMO	80.9	Yes	CA	www.pacificare.com	3	4	3
125	Blue Shield of California	HMO	80.8	Yes	CA	www.blueshieldca.com	4	3	2
126	UnitedHealthcare Plan of the River Valley (H4456)	HMO	80.7	Yes	IA, IL, TN, VA	www.uhcrivervalley.com	3	3	3
127	Oxford Health Plans (NY)	HMO	80.7	Yes	NY	www.oxhp.com	2	3	4
128	UnitedHealthcare of the Midwest	HMO/POS	80.6	Yes	IL, MO	www.uhc.com	3	3	3
129	Humana Insurance Company (Virginia)	PPO	80.5	Yes	VA	www.humana.com	3	3	2
130	Humana Insurance Company (Indiana)	PPO	80.4	Yes	IN, KY	www.humana.com	4	2	3
131	UnitedHealthcare of Ohio	HMO/POS	80.3	Yes	OH	www.uhc.com	3	3	3
132	Aetna Health - Texas	HMO	80.2	Yes	TX	www.aetna.com	2	3	3
133	UnitedHealthcare Insurance (Hawaii Regional)	PPO	80.1	Yes	HI	www.mdxhawaii.com	3	3	3
134	UnitedHealthcare Insurance (Indiana)	PPO	80.1	Yes	IN	www.uhc.com	3	2	3
135	UnitedHealthcare of Oklahoma	HMO	80.1	Yes	OK	www.pacificare.com	3	2	2
136	Health Plan of Nevada	HMO	80.1	Yes	NV	www.healthplanofnevada.com	2	3	3
137	UnitedHealthcare of North Carolina	HMO/POS	80.1	Yes	NC	www.uhc.com	3	3	2

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138	UnitedHealthcare Insurance (Idaho)	PPO	80	Yes	ID	www.securehorizons.com	3	2	3
139	Humana Health Plan of Texas	HMO	80	Yes	TX	www.humana.com	3	2	3
140	UnitedHealthcare of Florida (H9011)	HMO/POS	80	Yes	FL	www.uhc.com	3	2	3
141	Humana Health Plan - Chicago Market	HMO	80	Yes	IL	www.humana.com	2	2	3
142	Humana Insurance Company (Ohio)	PPO	80	Yes	IN, KY, OH, WV	www.humana.com	3	2	2
143	Health Options	HMO	79.9	Yes	FL	www.bcbsfl.com	2	3	3
144	UnitedHealthcare Insurance (Florida Regional)	PPO	79.9	Yes	FL	www.uhc.com	3	3	3
145	UnitedHealthcare Insurance of New York	PPO	79.8	Yes	NY	www.securehorizons.com	2	2	3
146	Humana Medical Plan of Florida (AdvantageCare)	HMO	79.8	Yes	FL	www.humana.com	2	3	3
147	Humana Insurance Company (North Carolina)	PPO	79.8	Yes	NC	www.humana.com	3	2	3
148	Humana Insurance Company (South Carolina)	PPO	79.6	Yes	SC	www.humana.com	3	2	2
149	Freedom Health	HMO	79.6	Yes	FL	www.freedomhealth.com	2	3	3
150	Humana Insurance Company (Texas)	PPO	79.5	Yes	AR, TX	www.humana.com	3	3	2
151	Humana Insurance Company	PPO	79.5	Yes	AL, AR, AZ, FL, GA, IL, IN, KS, KY, LA, MI, MO, MS, NC, OH, OK, PA, SC, TN, TX, VA, WI, WV	www.humana.com	3	3	2
152	Humana Insurance Company (Tennessee)	PPO	79.5	Yes	AR, GA, MS, TN	www.humana.com	3	2	3
153	Aetna Health (Pennsylvania) - Arizona	HMO	79.2	Yes	AZ	www.aetna.com	2	2	3
154	UnitedHealthcare Insurance (Hawaii)	PPO	79.2	Yes	HI	www.mdxhawaii.com	2	3	2
155	Bravo Health Pennsylvania	HMO	79.1	Yes	PA	www.bravohealth.com	2	3	3
156	Bravo Health Pennsylvania (Senior Partners)	HMO	79.1	Yes	PA	www.bravohealth.com	2	3	2
157	UnitedHealthcare of New York (H3379)	HMO	79	Yes	NY	www.uhc.com	2	2	3
158	UnitedHealthcare Insurance (Kansas)	PPO	78.6	Yes	KS	www.uhc.com	2	2	3
159	Optimum Healthcare	HMO	78.6	Yes	FL	www.youroptimumhealthcare.com	2	3	3
160	Oxford Health Plans New Jersey	HMO/POS	78.5	Yes	NJ	www.oxfordhealth.com	2	2	3
161	UnitedHealthcare Insurance - Georgia (H1111)	HMO/POS	78.3	Yes	GA	www.uhc.com	3	2	2
162	UnitedHealthcare of Alabama	HMO	78.3	Yes	AL	www.uhc.com	3	2	1
163	Care1st Health Plan	HMO	78.2	Yes	CA	www.care1st.com	2	3	3
164	Universal Health Care	HMO/POS	78.2	Yes	FL	www.univhc.com	2	3	2
165	Bravo Health Texas	HMO	78	Yes	TX	www.bravohealth.com	2	3	2
166	UnitedHealthcare Insurance - Virginia	HMO/POS	77.7	Yes	DC, VA	www.securehorizons.com	2	2	2
167	Community Health Plan of Washington	HMO	77.6	Yes	WA	www.chpw.org	1	2	3
168	Bravo Health Mid-Atlantic	HMO	77.5	Yes	DC, MD	www.bravohealth.com	2	3	2
169	Humana Insurance Company (Arkansas)	PPO	77.4	Yes	AR	www.humana.com	3	2	2
170	UnitedHealthcare of Tennessee	HMO/POS	77.4	Yes	TN	www.uhc.com	2	2	1
171	UnitedHealthcare Insurance (NM/TX)	PPO	77.4	Yes	NM, TX	www.uhc.com	2	2	1
172	Humana Insurance Company (Mississippi)	PPO	77.2	Yes	MS	www.humana.com	3	2	1
173	Humana Insurance Company (Alabama)	PPO	77.1	Yes	AL	www.humana.com	3	1	1
174	UnitedHealthcare Insurance (Illinois)	HMO/POS	76.8	Yes	IL	www.securehorizons.com	2	1	2
175	Evercare of Texas	HMO	76.1	Yes	TX	www.evercarehealthplans.com	1	1	2
176	Humana Insurance Company (Oklahoma)	PPO	75.8	Yes	OK	www.humana.com	2	1	1
177	Priority Health	HMO	73.1	No	MI	www.priorityhealth.com	5	5	5
178	Providence Health Plans - Oregon	HMO/POS	72.1	No	OR, WA	www.providence.org/healthplans/	5	5	5
179	Martin's Point Health Care	HMO	71.5	No	ME	www.martinspoint.org	5	4	5
180	KelseyCare Advantage	HMO	71.3	No	TX	www.kelseycareadvantage.com	5	4	5
181	Dean Health Plan	HMO	71.2	No	WI	www.deancare.com	5	5	4
182	Medica (Cost)	HMO	71.1	No	MN, ND, SD, WI	www.medica.com	5	5	4

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183	UCare (H2459)	HMO/POS	71	No	MN	www.ucare.org	5	5	4
184	Network Health Plan	PPO	70.8	No	WI	www.networkhealth.com	5	5	4
185	UnitedHealthcare Insurance (Maryland)	HMO	70.5	No	MD	www.EvercareHealthPlans.com	5	5	3
186	Independent Health Association	PPO	70.3	No	NY	www.independenthealth.com	4	5	5
187	Empire BlueCross BlueShield	PPO	70.1	No	NY	www.anthem.com	3	4	5
188	Health Net of Connecticut	HMO	70.1	No	CT	www.uhc.com	4	5	4
189	MVP Health Care (H3346)	PPO	70.1	No	NY	www.mvphealthcare.com	4	4	4
190	Partnership Health Plan	HMO	70	No	WI	www.communityhealthpartnership.com	4	4	4
191	BlueCross BlueShield of North Carolina	HMO	69.9	No	NC	www.bcbsnc.com	5	4	4
192	MVP Health Care (H9615)	PPO	69.8	No	NY	www.mvphealthcare.com	4	4	4
193	ConnectCare	HMO	69.7	No	CT	www.connecticare.com	3	3	5
194	Blue Cross and Blue Shield of Massachusetts	PPO	69.7	No (In Process)	MA	www.bcbsma.com	3	4	5
195	Florida Health Care Plans	HMO/POS	69.7	No	FL	www.fhcp.com	3	5	4
196	Leon Medical Centers Health Plans	HMO	69.7	No	FL	www.lmchealthplans.com	4	4	4
197	Mercy Health Plan of Missouri	HMO	69.7	No	MO	www.mercyhealthplans.com	5	5	3
198	Group Health Plan	HMO	69.6	No	IL, MO	www.ghp.com	4	4	4
199	Banner MediSun	HMO	69.6	No	AZ	www.bannermedisun.com	4	5	4
200	Commonwealth Care Alliance	HMO	69.6	No	MA	www.commonwealthcare.org	4	3	5
201	HealthAmerica Advantra (H5522)	PPO	69.5	No	OH, PA	www.cvt.com	3	3	5
202	UCare (H4270)	HMO/POS	69.5	No	WI	www.ucare.org	5	4	4
203	Essence Healthcare (H2610)	HMO	69.4	No	IL, MO	www.essencehealthcare.com	4	4	3
204	Keystone Health Plan Central	PPO	69.4	No	PA	www.capbluecross.com	4	4	4
205	CDPHP Universal Benefits	PPO	69.3	No	NY	www.cdphp.com	4	4	4
206	Rocky Mountain Health Plans	HMO	69.2	No	CO, WY	www.rmhp.org	5	4	3
207	PacificSource	HMO/POS	69.1	No	OR	www.clearonehp.com	4	4	4
208	Clarion Health Plans	HMO/POS	69.1	No	IN	www.mplan.com	4	4	4
209	Welborn Health Plans	HMO	69.1	No	IN	www.welbornhealthplans.com	5	4	4
210	HealthPartners (MSHO)	HMO	68.8	No	MN	www.healthpartners.com	3	4	4
211	Anthem Blue Cross and Blue Shield - Connecticut	HMO	68.7	No	CT	www.anthem.com	3	4	4
212	Health Net Life Insurance	PPO	68.7	No	CA, OR, WA	www.healthnet.com	4	4	4
213	Mercy Health Plan of Missouri	PPO	68.7	No	AR, MO	www.mercy.net	5	5	3
214	Highmark (H3916)	PPO	68.7	No	PA	www.highmarkblueshield.com	4	5	3
215	Samaritan Advantage Health Plans	HMO	68.6	No	OR	www.samaritanadvantage.com	3	4	4
216	Geisinger Health Plan	PPO	68.6	No	PA	www.thehealthplan.com	4	4	4
217	PrimeWest Health	HMO	68.5	No	MN	www.primewest.org	5	3	3
218	BlueCross BlueShield of North Carolina	PPO	68.4	No	NC	www.bcbsnc.com	4	4	3
219	Essence Healthcare (H1837)	HMO	68.3	No	WA	www.essencehealthcare.com	4	3	4
220	Arcadian Health Plan (Northeast Community Care)	HMO	68.1	No	ME	www.arcadianhp.com	4	3	4
221	Blue Cross of Idaho Health Services	HMO	68.1	No	ID	www.bcidaho.com	4	4	3
222	Humana Benefit Plan of Illinois	PPO	68	No	IL	www.humana.com	4	3	3
223	PersonalCare Insurance of Illinois	PPO	68	No	IL	www.PersonalCare.org	4	2	4
224	Coventry Health Care of Kansas	HMO	67.9	No	KS, MO	www.chckansas.com	4	3	3
225	Preferred Care Partners Health Plan	HMO	67.9	No	FL	www.mypreferredcare.com	4	3	4
226	Regence BlueCross BlueShield of Oregon	PPO	67.9	No	OR, WA	www.regence.or.com	4	4	3
227	CIGNA HealthCare of Arizona (CIGNA Medicare Select Plus RX)	HMO	67.9	No	AZ	www.cigna.com	3	5	3
228	CareMore HealthPlan (H0544)	HMO	67.9	No	CA	www.caremore.org	3	4	4

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NCQA's Health Insurance Plan Rankings 2011-12  
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Rank	Plan Name	Type	Score	NCQA Accreditation	States	URL	Consumer Satisfaction	Prevention	Treatment
229	Mt. Carmel Health Plan	HMO	67.7	No	OH	www.mountcarmelhealth.com	5	3	3
230	Coventry Health and Life Insurance	PPO	67.6	No	KS, MO, TX	www.chckansas.com	3	4	4
231	HealthSpring of Tennessee (H4454)	HMO	67.6	No	MS, TN	www.healthspring.com	4	4	3
232	Oxford Health Plans (CT)	HMO	67.6	No	CT	www.oxhp.com	3	3	4
233	ADVANTAGE Health Solutions	PPO	67.4	No	IN	www.advantageplan.com	4	4	3
234	Regence BlueShield	PPO	67.4	No	WA	www.regence.wa.com	3	4	3
235	Health Alliance Plan of Michigan	PPO	67.3	No	MI	www.hap.org	3	4	3
236	Asuris Northwest Health	PPO	67.2	No	WA	www.asurisnorthwesthealth.com	3	3	3
237	Trillium Community Health Plan	HMO	67.1	No	OR	www.trilliumchp.com	3	3	4
238	Regence BlueCross BlueShield of Utah	PPO	67.1	No	UT	www.ut.regence.com	3	3	3
239	UnitedHealthcare Insurance (CT, MA, RI, VT)	PPO	67	No (In Process)	CT, MA, RI, VT	www.uhc.com	3	3	4
240	UnitedHealthcare Insurance (Massachusetts/Rhode Island)	PPO	67	No	MA, RI	www.evercarehealthplans.com	3	3	4
241	UnitedHealthcare of Massachusetts (Evercare)	HMO	67	No	MA	www.evercarehealthplans.com	3	4	3
242	Optima Health Plan	PPO	66.9	No	VA	www.optimahealth.com	3	3	3
243	Humana Insurance Company (IA, MO, NE)	PPO	66.8	No	IA	www.humana.com	3	3	3
244	Fidelis Care New York	POS	66.7	No	NY	www.fideliscare.org	2	3	4
245	GEMCare Health Plan	HMO	66.7	No	CA	www.gemcarehealthplan.com	4	3	3
246	Medica	HMO	66.7	No	MN, ND, SD, WI	www.medica.com	3	3	3
247	Anthem Blue Cross Blue Shield in Virginia	PPO	66.6	No	VA	www.anthem.com	3	3	3
248	Horizon Healthcare of New Jersey	HMO/POS	66.6	No	NJ	www.horizon-bcbsnj.com	2	4	3
249	CarePlus Health Plans	HMO	66.5	No	FL	www.careplus-hp.com	3	3	3
250	Health Net of Arizona	HMO	66.4	No	AZ	www.healthnet.com	2	3	4
251	Humana Health Plan of Nevada	HMO	66.4	No	NV	www.humana.com	3	3	3
252	SCAN Health Plan Legacy/Connections	HMO	66.3	No	AZ, CA	www.scanhealthplan.com	3	4	2
253	UnitedHealthcare of Washington (Evercare)	HMO	66.1	No	WA	www.uhc.com	2	3	4
254	PacificCare of Nevada	HMO	66.1	No	NV	www.pacificare.com	2	4	3
255	Denver Health Medical Plan	HMO	66	No	CO	www.denverhealth.org	1	4	4
256	SCAN Health Plan Classic/Connections/Options/Signature	HMO	65.9	No	AZ, CA	www.scanhealthplan.com	3	4	3
257	Partnership HealthPlan of California	HMO	65.9	No	CA	www.partnershiphp.org	3	3	3
258	ODS Health Plan	PPO	65.8	No	OR	www.odscpanies.com	3	3	3
259	Gateway Health Plan	HMO	65.8	No	PA	www.gatewayhealthplan.com	3	3	3
260	UnitedHealthcare Insurance (Florida)	PPO	65.7	No	FL	www.uhc.com	3	3	3
261	Humana Insurance Company (Utah)	PPO	65.6	No (In Process)	UT	www.humana.com	4	3	2
262	HealthSpring (H4513)	HMO	65.4	No	TX	www.texashealthspring.com	3	3	2
263	UnitedHealthcare Insurance (Pennsylvania Evercare)	PPO	65.3	No	PA	www.evercarehealthplans.com	2	3	3
264	SelectCare of Texas	HMO	65.3	No	TX	www.universalamerican.com	3	3	2
265	Health Options	PPO	65.3	No	FL	www.bcbsfl.com	3	3	3
266	Anthem Blue Cross Life and Health Insurance	PPO	65.3	No (In Process)	CA	www.bluecrossca.com	3	3	3
267	CommunityCare Managed Healthcare Plans of Oklahoma	HMO	65.2	No	OK	www.ccok.com	4	3	1
268	Highmark Health Insurance Company (H5106)	PPO	65.2	No	WV	www.highmarkbcbswv.com	3	4	2
269	Humana Insurance Company (Colorado)	PPO	65.1	No	CO	www.humana.com	3	3	3
270	UnitedHealthcare of Arizona	PPO	65.1	No	AZ	www.uhc.com	2	3	3
271	Managed Health	HMO	65.1	No	NY	www.healthfirstny.com	1	4	3
272	Physicians United Plan	HMO	65	No	FL	www.pupcorp.com	2	3	3
273	Inter Valley Health Plan	HMO	65	No	CA	www.ivhp.com	4	3	1

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Rank	Plan Name	Type	Score	NCQA Accreditation	States	URL	Consumer Satisfaction	Prevention	Treatment
274	UnitedHealthcare Insurance (Connecticut)	PPO	64.9	No	CT	www.evercarehealthplans.com	3	3	3
275	Touchstone Health (H3327)	HMO	64.7	No	NY	www.touchstone-health.com	3	3	3
276	HealthSpring of Tennessee (H4407)	HMO	64.7	No	MS, TN	www.myhealthspring.com	3	3	2
277	ATRIO Health Plans	HMO	64.7	No	OR	www.atriohp.com	3	4	2
278	Blue Cross Blue Shield of Georgia	HMO	64.7	No	GA	www.bcbsga.com	2	3	3
279	HealthSpring (H0150)	HMO	64.7	No	AL	www.healthspring.com	3	2	2
280	Humana Insurance Company (Hawaii)	PPO	64.6	No	HI	www.humana.com	3	2	3
281	HealthSpring Life and Health	PPO	64.6	No	TX	www.healthspring.com	3	2	3
282	Arcadian Health Plan (H5416)	HMO	64.5	No	WA	www.arcadianhp.com	3	2	2
283	Health Plan of San Mateo	HMO	64.5	No	CA	www.hpsm.org	2	3	2
284	Regence BlueShield of Idaho	PPO	64.4	No	ID, WA	www.regence.com/ID	3	3	2
285	Independent Care Health Plan	HMO	64.3	No	WI	www.icare-wi.org	2	3	2
286	UnitedHealthcare of Colorado	HMO	64.2	No	CO	www.uhc.com	2	2	3
287	Vantage Health Plan	HMO/POS	64.2	No	LA	www.vhpla.com	5	2	1
288	SCAN Health Plan Gold/Gold Select/Silver	HMO	64.1	No	AZ, CA	www.scanhealthplan.com	2	3	3
289	WellCare of Connecticut	HMO	64	No	CT	www.wellcare.com	1	3	3
290	Marion Polk Community Health Plan Advantage	HMO	64	No	OR	www.mpchpa.org	2	2	2
291	Humana Health Plan (Colorado)	HMO	63.9	No	CO	www.humana.com	2	2	3
292	Mercy Care Plan	HMO	63.9	No	AZ	www.mercycareplan.com	2	3	2
293	Colorado Access Health Plan	HMO	63.8	No	CO	www.coaccess.com	1	3	3
294	Today's Health	HMO	63.7	No	WI	www.abrihealthplan.com	2	2	2
295	UnitedHealthcare of Georgia (H2182)	HMO	63.7	No (In Process)	GA	www.evercarehealthplans.com	3	2	2
296	Blue Cross and Blue Shield of Alabama	PPO	63.7	No	AL	www.bcbsal.com	3	3	1
297	Health Choice Generations	HMO	63.7	No	AZ	www.hcgenerations.com	2	2	3
298	Physicians Health Choice of Texas	HMO	63.6	No	TX	www.uhc.com	3	2	2
299	Humana Insurance Company (Las Vegas)	PPO	63.6	No	NV	www.humana.com	2	2	3
300	Medica Healthcare Plans	HMO	63.6	No	FL	www.medicaplans.com	4	1	2
301	WellCare of New York	HMO	63.4	No	NY	www.wellcare.com	1	3	3
302	Arcadian Health Plan (Desert Canyon Community Care)	HMO	63.4	No	AZ	www.arcadianhp.com	3	2	2
303	WellCare of Florida	HMO	63.4	No	FL	www.wellcare.com	2	3	2
304	Sierra Health & Life (R5674)	PPO	63.2	No	AZ, NV, UT	www.uhc.com	2	2	2
305	Citizens Choice Healthplan	HMO	63.2	No	CA	www.citizenschoicehealth.com	2	3	1
306	Universal Health Care	PPO	63.2	No	FL	www.univhc.com	2	2	2
307	UnitedHealthcare Insurance for EverCare (MD/DC/VA/DE)	PPO	63	No	DC, DE, MD, VA	www.evercarehealthplans.com	2	1	3
308	Arcadian Health Plan (Southeast Community Care - H5783)	HMO	63	No	SC	www.arcadianhp.com	3	2	2
309	Pyramid Life Insurance	PPO	63	No	AL, AR, AZ, CA, CO, FL, GA, IA, IL, IN, KS, LA, MD, MI, MO, MS, MT, NC, ND, NE, NJ, NM, NY, OH, OK, PA, SC, SD, TN, TX, VA, WI, WY	www.universal-american-medicare.com	2	2	2
310	UnitedHealthcare Insurance (Georgia) (H1108)	PPO	62.9	No	GA	www.securehorizons.com	2	2	2
311	Anthem Blue Cross	HMO	62.6	No (In Process)	CA	www.anthem.com	2	3	1
312	Arcadian Health Plan (Texas Community Care)	HMO	62.6	No	TX	www.arcadianhp.com	3	1	2
313	HealthSun Health Plans	HMO	62.5	No	FL	www.health-sun.com	4	1	1
314	HMO California/Brand New Day	HMO	62.5	No	CA	www.hmocalif.com	1	2	1
315	HealthSpring of Illinois	HMO	62.4	No	IL	www.healthspring.com	2	2	1

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Rank	Plan Name	Type	Score	NCQA Accreditation	States	URL	Consumer Satisfaction	Prevention	Treatment
316	WellCare of Georgia	HMO	62.4	No	GA	www.wellcare.com	1	3	2
317	SelectCare Health Plans	HMO	62.2	No	TX	www.sctexas.com	2	1	2
318	BlueChoice HealthPlan of South Carolina	PPO	62.2	No	SC	www.bluechoicesc.com	3	1	1
319	WellCare of Louisiana	HMO	62.1	No	LA	www.wellcare.com	2	2	1
320	UnitedHealthcare Insurance (New Mexico)	PPO	62.1	No	NM	www.uhc.com	1	1	3
321	Molina Healthcare of Michigan	HMO	61.9	No	MI	www.molinahealthcare.com	2	2	2
322	Humana Insurance Company (New Mexico)	PPO	61.9	No	NM	www.humana.com	2	2	1
323	Healthfirst Health Plan of New Jersey	HMO	61.5	No	NJ	www.healthfirstnj.com	1	1	3
324	GlobalHealth	HMO	61.5	No	OK	www.globalhealth.cc	2	2	1
325	WellCare of Texas	HMO	61.3	No	TX	www.wellcare.com	1	2	2
326	Inland Empire Health Plan	HMO	61.2	No	CA	www.iehp.org	1	1	2
327	Chinese Community Health Plan	HMO	61.2	No	CA	www.cchphmo.com	1	3	2
328	Harmony Health Plan of Illinois	HMO	61.1	No	IL	www.harmonyhpi.com	1	2	1
329	WellCare of Ohio	HMO	60.9	No	OH	www.wellcare.com	1	1	2
330	Windsor Health Plan	HMO	60.9	No	AL, AR, MS, SC, TN	www.windsorextra.com	2	1	1
331	Citrus Health Care	HMO	60.8	No	FL	www.uhc.com	1	2	2
332	Arkansas Community Care	HMO	60.3	No	AR	www.arkansascommunitycare.com	3	1	1
333	Harmony Health Plan of Missouri	HMO	60.3	No	MO	www.harmonyhpm.com	1	1	2
334	Arcadian Health Plan (Southeast Community Care - H2899)	HMO	60.2	No	NC	www.arcadianhp.com	2	1	1
335	WellCare of New Jersey	HMO	59.8	No	NJ	www.wellcare.com	1	1	2
336	First Health Life and Health Insurance	PPO	59.8	No	TX	www.coventryhealth.com	1	1	1
337	Liberty Health Advantage	HMO	59.2	No	NY	www.libertyhealthadvantage.com	1	1	1
338	Arcadian Health Plan (H7179)	HMO	59.2	No	LA	www.arcadianhp.com	2	1	1
339	Arcadian Health Plan (Southeast Community Care - H5578)	HMO	58.6	No	GA	www.arcadianhp.com	1	1	1
340	Molina Healthcare of California Partner Plan	HMO	57.5	No	CA	www.molinahealthcare.com	1	1	1
341	Easy Choice Health Plan	HMO	56.1	No	CA	www.easychoicehealthplan.com	1	1	1
Insufficient	Aetna Health (Pennsylvania) - Colorado	HMO		Yes	CO	www.aetna.com	I	3	4
Insufficient	Aetna Health (Pennsylvania) - Delaware	HMO		Yes	DE	www.aetna.com	I	3	4
Insufficient	Aetna Health (Pennsylvania) - Illinois	HMO		Yes	IL	www.aetna.com	1	I	I
Insufficient	Aetna Health (Pennsylvania) - Oklahoma	HMO		Yes	OK	www.aetna.com	I	I	I
Insufficient	Aetna Health (Pennsylvania) - Tennessee	HMO		Yes	TN	www.aetna.com	I	I	I
Insufficient	Aetna Life Insurance Company (Delaware)	PPO		Yes	DE	www.aetna.com	I	I	I
Insufficient	Aetna Life Insurance Company (Georgia)	PPO		Yes	GA	www.aetna.com	I	3	I
Insufficient	American Progressive Life & Health Insurance Company of New York	PPO		No	AZ, CA, FL, GA, IN, KY, MA, ME, NC, NJ, NY, OH, PA, SC, TN, VA, WY	www.universal-american-medicare.com	I	I	3
Insufficient	Anthem Blue Cross and Blue Shield	PPO		No	WI	www.anthem.com	I	2	4
Insufficient	Anthem Blue Cross Blue Shield in Missouri	PPO		No	MO	www.anthem.com	I	3	3
Insufficient	Arcadian Health Plan (H3533)	HMO		No	AZ, CA, GA, LA, ME, MO, NC, NH, NY, OK, SC, TX, VA, WA	www.arcadianhp.com	I	I	I
Insufficient	Arcadian Health Plan (H4125)	HMO		No	OK	www.arcadianhp.com	I	1	1
Insufficient	Bravo Health New Jersey	HMO		No	NJ	www.bravohealth.com	I	I	I
Insufficient	CareMore HealthPlan (H2593)	HMO		No	AZ, CA, NV	www.caremore.com	I	I	I
Insufficient	CareMore HealthPlan (H4346)	HMO		No	AZ, CA, NV	www.caremore.com	I	I	I
Insufficient	Elderplan	HMO		No	NY	www.elderplan.org	I	2	4
Insufficient	Essence Healthcare (H0474)	HMO		No	IL, MO, NY, WA	www.essencehealthcare.com	I	I	I
Insufficient	Group Health Options	PPO		No	WA	www.ghc.org	I	I	I

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Insufficient	Health New England	HMO/POS		No	MA	www.hne.com	I	4	5
Insufficient	HealthAmerica Advantra (H8980)	PPO		No	OH, PA	www.cvtv.com	I	2	I
Insufficient	Humana Employers Health Plan of Georgia	HMO		No	GA	www.humana.com	I	I	I
Insufficient	Humana Health Benefit Plan of Louisiana	PPO		Yes	LA	www.humana.com	I	2	I
Insufficient	Humana Health Insurance of Florida	PPO		Yes	FL	www.humana.com	I	4	3
Insufficient	Humana Health Plan - East/South	HMO		No	AL, AR, ID, IN, KY, NE, SC, VA	www.humana.com	I	I	1
Insufficient	Humana Health Plan of New Mexico	HMO		No	NM	www.humana.com	I	2	3
Insufficient	Humana Health Plan of Ohio	HMO		No	KY, OH	www.humana.com	I	I	I
Insufficient	Humana Insurance (Michigan)	PPO		Yes	MI	www.humana.com	I	I	I
Insufficient	Humana Insurance Company - Central North	PPO		No	CA, CO, IA, ID, KS, MI, MN, NE, NV, SD, WA	www.humana.com	I	I	2
Insufficient	Humana Insurance Company (Pennsylvania)	PPO		Yes	PA	www.humana.com	I	3	2
Insufficient	Humana Insurance Company (West Virginia)	PPO		Yes	KY, WV	www.humana.com	I	3	2
Insufficient	Humana Medical Plan Of Utah	HMO		No	UT	www.humana.com	I	3	I
Insufficient	Lovelace Insurance	PPO		Yes	NM	www.lovelaceppo.com	I	I	I
Insufficient	Marion Polk Community Health Plan Advantage	PPO		No	OR	www.mpchpa.org	I	I	I
Insufficient	Priority Health	PPO		No	MI	www.priorityhealth.com	I	I	I
Insufficient	SCAN Health Plan Arizona Classic/Connections	HMO		No	AZ, CA	www.scanhealthplan.com	I	1	2
Insufficient	UnitedHealthcare Insurance (KS/MO)	HMO/POS		Yes	KS, MO	www.securehorizons.com	I	2	3
Insufficient	UnitedHealthcare Insurance (Massachusetts)	HMO		Yes	MA	www.uhc.com	I	2	I
Insufficient	UnitedHealthcare Insurance (Michigan)	HMO		No	MI	www.uhc.com	I	3	I
Insufficient	UnitedHealthcare Insurance (South Carolina)	HMO/POS		No (In Process)	SC	www.uhc.com	I	2	I
Insufficient	UnitedHealthcare Insurance for EverCare (Colorado)	PPO		No	CO	www.evercarehealthplans.com	I	1	4
Insufficient	UnitedHealthcare of Arkansas	HMO/POS		Yes	AR	www.evercarehealthplans.com	I	2	2
Insufficient	UnitedHealthcare of Ohio	PPO		No	OH	www.securehorizons.com	I	2	3
No Data	Arizona Physicians IPA	HMO		No	AZ	www.apipa.com			
No Data	Blue Cross and Blue Shield of Rhode Island	POS		No	RI	www.bcbsri.com			
No Data	Blue Plus	HMO		No	MN	www.bluecrossmn.com			
No Data	BlueCross BlueShield Northern Plains Alliance	PPO		No	IA, MN, MT, ND, NE, SD, WY	www.bluecrossmn.com			
No Data	BlueCross BlueShield of Tennessee	PPO		No	TN	www.bcbst.com			
No Data	CalOptima	HMO		No	CA	www.caloptima.org			
No Data	Care Improvement Plus of Texas	PPO		No	TX	www.careimprovementplus.com			
No Data	Care Improvement Plus South Central Insurance (R3444)	PPO		No	AR, GA, MO, SC	www.careimprovementplus.com			
No Data	Care Improvement Plus South Central Insurance (R9896)	PPO		No	AR, GA, MO, SC	www.careimprovementplus.com			
No Data	Group Health Incorporated	PPO		No	NY	www.ghi.com			
No Data	HIP Health Plan of New York (H3314)	HMO		No	NY	www.hipusa.com			
No Data	Passport Health Plan	HMO		No	KY	www.passporthealthplan.com			
No Data	Peoples Health Network	HMO/POS		No	LA	www.peopleshealth.com			
No Data	Quality Health Plans	HMO		No	FL	www.qualityhealthplans.com			
No Data	Summit Health Plans	HMO		No	FL	www.summithealthplan.com			
No Data	UCare (H2456)	HMO		No	MN	www.ucare.org			
No Data	UnitedHealthcare of Pennsylvania	HMO		No	PA	www.unisonhealthplan.com			
No Data	UnitedHealthcare Plan of the River Valley (H0251)	HMO		No	TN	www.uhcrivervalley.com			
No Data	Vista Healthplan of South Florida	HMO		No	FL	www.vistahealthplan.com			
No Data	VIVA Health	HMO		No	AL	www.vivahealth.com			

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Rank	Plan Name	Type	Score	NCQA Accreditation	States	URL	Consumer Satisfaction	Prevention	Treatment
1	Kaiser Foundation Health Plan of Northern California	HMO	90.1	Yes	CA	www.kp.org	4	5	5
2	Kaiser Foundation Health Plan of Southern California	HMO	90	Yes	CA	www.kp.org	4	5	5
3	Kaiser Foundation Health Plan of Colorado	HMO	89.7	Yes	CO	www.kp.org	4	5	5
4	Kaiser Foundation Health Plan of the Northwest	HMO	89.4	Yes	OR, WA	www.kp.org	4	5	5
5	Gundersen Lutheran Health Plan	HMO	88.4	Yes	WI	www.glhealthplan.org	5	5	5
6	Capital Health Plan	HMO	88.3	Yes	FL	www.capitalhealth.com	4	5	5
7	Kaiser Foundation Health Plan of Hawaii	HMO	88.3	Yes	HI	www.kp.org	4	5	5
8	Tufts Associated Health Maintenance Organization	HMO	88.2	Yes	MA	www.tufts-healthplan.com	5	5	5
9	Geisinger Gold Classic	HMO	88	Yes	PA	www.geisingergold.com	5	5	5
10	Kaiser Foundation Health Plan of the Northwest (Demonstration Project)	HMO	87.9	Yes	OR, WA	www.kp.org	4	5	5
11	Group Health (Cost)	HMO	87.8	Yes	MN, WI	www.healthpartners.com	5	5	5
12	Fallon Community Health Plan	HMO	87.8	Yes	MA	www.fchp.org	5	5	5
13	Security Health Plan of Wisconsin	HMO/POS	87.6	Yes	WI	www.securityhealth.org	5	5	5
14	Group Health Cooperative	HMO	87.5	Yes	WA	www.ghc.org	5	5	5
15	MVP Health Care (Rochester Area)	HMO	87.3	Yes	NY	www.mvphealthcare.com	4	5	5
16	Capital District Physicians' Health Plan	HMO	87.2	Yes	NY	www.cdphp.com	5	5	5
17	Kaiser Foundation Health Plan of the Mid-Atlantic States	HMO	87.2	Yes	DC, MD, VA	www.kp.org	4	5	5
18	MVP Health Care	HMO	86.7	Yes	NY	www.mvphealthcare.com	5	4	5
19	Kaiser Foundation Health Plan of Ohio	HMO	86.7	Yes	OH	www.kp.org	4	5	5
20	Aetna Health - Maine	HMO	86.3	Yes	ME	www.aetna.com	5	4	5
21	HealthPlus of Michigan	HMO	86.1	Yes	MI	www.healthplus.org	5	4	5
22	Health First Health Plans	HMO	86	Yes	FL	www.health-first.org	4	4	5
23	Independent Health Association	HMO	86	Yes	NY	www.independenthealth.com	4	5	5
24	HealthAmerica Advantra	HMO	85.9	Yes	PA	www.pa.chcadvantra.com	4	4	5
25	Univera Healthcare	HMO	85.9	Yes	NY	www.univerahealthcare.com	5	4	5
26	Excelsus BlueCross BlueShield	HMO	85.8	Yes	NY	www.excelsusbcbcs.com	5	4	5
27	Health Alliance Medical Plans	HMO	85.8	Yes	IL	www.healthalliance.org	5	5	4
28	Blue Cross and Blue Shield of Massachusetts	HMO	85.7	Yes	MA	www.bcbcsma.com	4	5	5
29	Medical Associates Health Plan	HMO	85.6	Yes	IA, IL	www.mahealthcare.com	5	5	4
29	Medical Associates Health Plans	HMO	85.6	Yes	WI	www.mahealthcare.com	5	5	4
31	Kaiser Foundation Health Plan of Georgia	HMO	85.5	Yes	GA	www.kp.org	4	5	4
33	Keystone Health Plan Central	HMO	85.2	Yes	PA	www.capbluecross.com	4	5	4
34	Health Alliance Plan of Michigan	HMO	85.1	Yes	MI	www.hap.org	4	4	4
35	Scott and White Health Plan	HMO	85	Yes	TX	www.swhp.org	5	5	4
37	Empire BlueCross BlueShield	HMO	84.8	Yes	NY	www.empireblue.com	3	4	5
38	Aetna Health - Pennsylvania	HMO	84.7	Yes	PA	www.aetna.com	4	4	4
39	Blue Care Network of Michigan	HMO	84.7	Yes	MI	www.mibcn.com	4	4	4
41	Aetna Health - New York	HMO	84.5	Yes	NY	www.aetna.com	3	4	5
42	SummaCare	HMO/POS	84.3	Yes	OH	www.summacare.com	5	4	4
45	PrimeTime Health Plan	HMO	84	Yes	OH	www.primetimehealthplan.com	5	4	5
65	UnitedHealthcare of New England	HMO	83.9	Yes	RI	www.uhc.com	4	4	4
66	HealthNow New York	HMO	83.9	Yes	NY	www.healthnow.org	3	4	4
67	Keystone Health Plan West	HMO	83.8	Yes	PA	www.highmarkbcbcs.com	4	4	3
69	UPMC Health Plan	HMO	83.7	Yes	OH, PA, WV	www.upmchealthplan.com	4	4	4
72	Humana Health Plan of Kansas City	HMO	83.5	Yes	KS, MO	www.humana.com	4	4	4
73	Aetna Health - Connecticut	HMO	83.5	Yes	CT	www.aetna.com	3	3	5

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74	Keystone Health Plan East	HMO	83.5	Yes	PA	www.ibx.com	3	4	4
75	HIP Health Plan of New York (H3330)	HMO	83.4	Yes	NY	www.hipusa.com	2	4	5
77	UnitedHealthcare of Oregon	HMO	83.1	Yes	OR	www.pacificare.com	3	4	4
78	UnitedHealthcare of Wisconsin	HMO/POS	83.1	Yes	WI	www.uhc.com	3	4	4
79	UnitedHealthcare Insurance (Midlands)	HMO/POS	83.1	Yes	IA, NE	www.uhc.com	4	3	4
80	UnitedHealthcare of the Midlands	HMO/POS	83.1	Yes	IA, NE	www.uhc.com	4	4	3
81	AvMed Health Plans	HMO	83	Yes	FL	www.avmed.org	4	3	4
84	AmeriHealth HMO	HMO	82.9	Yes	NJ	www.amerhealth.com	3	3	4
85	Presbyterian Health Plan	HMO	82.9	Yes	NM	www.phs.org	3	4	4
86	UnitedHealthcare of Washington	HMO	82.9	Yes	WA	www.pacificare.com	3	4	4
87	PacificCare of Colorado	HMO	82.9	Yes	CO	www.pacificare.com	3	4	4
88	Paramount Health Care	HMO	82.7	Yes	OH	www.paramounthealthcare.com	4	4	3
89	Humana Benefit Plan of Illinois	HMO	82.7	Yes	IL	www.humana.com	4	3	3
91	Aetna Health (New Jersey) - Southern New Jersey	HMO	82.5	Yes	NJ	www.aetna.com	3	4	4
92	Aetna Health (New Jersey) - Northern New Jersey	HMO	82.5	Yes	NJ	www.aetna.com	3	4	4
93	Aetna Health (Pennsylvania) - Maryland	HMO	82.4	Yes	MD	www.aetna.com	2	4	4
95	Health Plan of the Upper Ohio Valley, The (H3672)	HMO	82.3	Yes	OH, WV	www.healthplan.org	5	3	3
96	Humana Health Benefit Plan of Louisiana	HMO	82.3	Yes	LA	www.humana.com	4	4	3
97	Aetna Health - Florida	HMO	82.2	Yes	FL	www.aetna.com	2	3	4
98	Cariten Health Plan	HMO	82.2	Yes	TN	www.humana-medicare.com	4	3	3
99	Aetna Health (Pennsylvania) - Ohio	HMO	82	Yes	OH	www.aetna.com	3	3	4
101	Lovelace Health Plan	HMO	81.8	Yes	NM	www.lovelacehealthplan.com	3	4	3
103	UnitedHealthcare Benefits of Texas	HMO	81.8	Yes	TX	www.pacificare.com	3	3	3
104	UnitedHealthcare of Florida (H1080)	HMO/POS	81.7	Yes	FL	www.uhc.com	3	3	3
105	Humana Medical Plan of Florida	HMO	81.6	Yes	FL	www.humana.com	3	3	3
106	PacificCare of Arizona	HMO	81.6	Yes	AZ	www.pacificare.com	2	4	4
107	Aetna Health - Georgia	HMO	81.5	Yes	GA	www.aetna.com	3	4	3
108	Health Net of California	HMO	81.4	Yes	CA	www.healthnet.com	2	4	3
112	Anthem Blue Cross and Blue Shield in Ohio	HMO	81.3	Yes	OH	www.anthem.com	3	4	3
115	UnitedHealthcare Insurance (Arizona)	HMO/POS	81.3	Yes	AZ	www.uhc.com	3	3	3
116	UnitedHealthcare of Utah	HMO/POS	81.3	Yes	UT	www.uhc.com	3	3	3
118	UnitedHealthcare Insurance (Oregon/Washington)	HMO/POS	81.2	Yes	OR, WA	www.uhc.com	3	3	3
119	Health Plan of the Upper Ohio Valley, The (H5151)	HMO	81.1	Yes	OH, WV	www.healthplan.org	4	3	3
121	Aetna Health of California	HMO	81	Yes	CA	www.aetna.com	3	3	3
122	Humana Health Plan of Arizona	HMO	81	Yes	AZ	www.humana.com	3	2	4
123	Anthem Blue Cross and Blue Shield in Kentucky	HMO	81	Yes	KY	www.anthem.com	4	3	2
124	UnitedHealthcare of California	HMO	80.9	Yes	CA	www.pacificare.com	3	4	3
125	Blue Shield of California	HMO	80.8	Yes	CA	www.blueshieldca.com	4	3	2
126	UnitedHealthcare Plan of the River Valley (H4456)	HMO	80.7	Yes	IA, IL, TN, VA	www.uhcrivervalley.com	3	3	3
127	Oxford Health Plans (NY)	HMO	80.7	Yes	NY	www.oxhp.com	2	3	4
128	UnitedHealthcare of the Midwest	HMO/POS	80.6	Yes	IL, MO	www.uhc.com	3	3	3
131	UnitedHealthcare of Ohio	HMO/POS	80.3	Yes	OH	www.uhc.com	3	3	3
132	Aetna Health - Texas	HMO	80.2	Yes	TX	www.aetna.com	2	3	3
135	UnitedHealthcare of Oklahoma	HMO	80.1	Yes	OK	www.pacificare.com	3	2	2
136	Health Plan of Nevada	HMO	80.1	Yes	NV	www.healthplanofnevada.com	2	3	3
137	UnitedHealthcare of North Carolina	HMO/POS	80.1	Yes	NC	www.uhc.com	3	3	2
139	Humana Health Plan of Texas	HMO	80	Yes	TX	www.humana.com	3	2	3

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140	UnitedHealthcare of Florida (H9011)	HMO/POS	80	Yes	FL	www.uhc.com	3	2	3
141	Humana Health Plan - Chicago Market	HMO	80	Yes	IL	www.humana.com	2	2	3
143	Health Options	HMO	79.9	Yes	FL	www.bcbsfl.com	2	3	3
146	Humana Medical Plan of Florida (AdvantageCare)	HMO	79.8	Yes	FL	www.humana.com	2	3	3
149	Freedom Health	HMO	79.6	Yes	FL	www.freedomhealth.com	2	3	3
153	Aetna Health (Pennsylvania) - Arizona	HMO	79.2	Yes	AZ	www.aetna.com	2	2	3
155	Bravo Health Pennsylvania	HMO	79.1	Yes	PA	www.bravohealth.com	2	3	3
156	Bravo Health Pennsylvania (Senior Partners)	HMO	79.1	Yes	PA	www.bravohealth.com	2	3	2
157	UnitedHealthcare of New York (H3379)	HMO	79	Yes	NY	www.uhc.com	2	2	3
159	Optimum Healthcare	HMO	78.6	Yes	FL	www.youroptimumhealthcare.com	2	3	3
160	Oxford Health Plans New Jersey	HMO/POS	78.5	Yes	NJ	www.oxfordhealth.com	2	2	3
161	UnitedHealthcare Insurance - Georgia (H1111)	HMO/POS	78.3	Yes	GA	www.uhc.com	3	2	2
162	UnitedHealthcare of Alabama	HMO	78.3	Yes	AL	www.uhc.com	3	2	1
163	Care1st Health Plan	HMO	78.2	Yes	CA	www.care1st.com	2	3	3
164	Universal Health Care	HMO/POS	78.2	Yes	FL	www.univhc.com	2	3	2
165	Bravo Health Texas	HMO	78	Yes	TX	www.bravohealth.com	2	3	2
166	UnitedHealthcare Insurance - Virginia	HMO/POS	77.7	Yes	DC, VA	www.securehorizons.com	2	2	2
167	Community Health Plan of Washington	HMO	77.6	Yes	WA	www.chpw.org	1	2	3
168	Bravo Health Mid-Atlantic	HMO	77.5	Yes	DC, MD	www.bravohealth.com	2	3	2
170	UnitedHealthcare of Tennessee	HMO/POS	77.4	Yes	TN	www.uhc.com	2	2	1
174	UnitedHealthcare Insurance (Illinois)	HMO/POS	76.8	Yes	IL	www.securehorizons.com	2	1	2
175	Evercare of Texas	HMO	76.1	Yes	TX	www.evercarehealthplans.com	1	1	2
177	Priority Health	HMO	73.1	No	MI	www.priorityhealth.com	5	5	5
178	Providence Health Plans - Oregon	HMO/POS	72.1	No	OR, WA	www.providence.org/healthplans/	5	5	5
179	Martin's Point Health Care	HMO	71.5	No	ME	www.martinspoint.org	5	4	5
180	KelseyCare Advantage	HMO	71.3	No	TX	www.kelseycareadvantage.com	5	4	5
181	Dean Health Plan	HMO	71.2	No	WI	www.deancare.com	5	5	4
182	Medica (Cost)	HMO	71.1	No	MN, ND, SD, WI	www.medica.com	5	5	4
183	UCare (H2459)	HMO/POS	71	No	MN	www.ucare.org	5	5	4
185	UnitedHealthcare Insurance (Maryland)	HMO	70.5	No	MD	www.EvercareHealthPlans.com	5	5	3
188	Health Net of Connecticut	HMO	70.1	No	CT	www.uhc.com	4	5	4
190	Partnership Health Plan	HMO	70	No	WI	www.communityhealthpartnership.com	4	4	4
191	BlueCross BlueShield of North Carolina	HMO	69.9	No	NC	www.bcbsnc.com	5	4	4
193	ConnectiCare	HMO	69.7	No	CT	www.connecticare.com	3	3	5
195	Florida Health Care Plans	HMO/POS	69.7	No	FL	www.fhcp.com	3	5	4
196	Leon Medical Centers Health Plans	HMO	69.7	No	FL	www.lmchealthplans.com	4	4	4
197	Mercy Health Plan of Missouri	HMO	69.7	No	MO	www.mercyhealthplans.com	5	5	3
198	Group Health Plan	HMO	69.6	No	IL, MO	www.ghp.com	4	4	4
199	Banner MediSun	HMO	69.6	No	AZ	www.bannermedisun.com	4	5	4
200	Commonwealth Care Alliance	HMO	69.6	No	MA	www.commonwealthcare.org	4	3	5
202	UCare (H4270)	HMO/POS	69.5	No	WI	www.ucare.org	5	4	4
203	Essence Healthcare (H2610)	HMO	69.4	No	IL, MO	www.essencehealthcare.com	4	4	3
206	Rocky Mountain Health Plans	HMO	69.2	No	CO, WY	www.rmhp.org	5	4	3
207	PacificSource	HMO/POS	69.1	No	OR	www.clearonehp.com	4	4	4
208	Clarian Health Plans	HMO/POS	69.1	No	IN	www.mplan.com	4	4	4
209	Welborn Health Plans	HMO	69.1	No	IN	www.welbornhealthplans.com	5	4	4
210	HealthPartners (MSHO)	HMO	68.8	No	MN	www.healthpartners.com	3	4	4

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211	Anthem Blue Cross and Blue Shield - Connecticut	HMO	68.7	No	CT	www.anthem.com	3	4	4
215	Samaritan Advantage Health Plans	HMO	68.6	No	OR	www.samaritanadvantage.com	3	4	4
217	PrimeWest Health	HMO	68.5	No	MN	www.primewest.org	5	3	3
219	Essence Healthcare (H1837)	HMO	68.3	No	WA	www.essencehealthcare.com	4	3	4
220	Arcadian Health Plan (Northeast Community Care)	HMO	68.1	No	ME	www.arcadianhp.com	4	3	4
221	Blue Cross of Idaho Health Services	HMO	68.1	No	ID	www.bcidaho.com	4	4	3
224	Coventry Health Care of Kansas	HMO	67.9	No	KS, MO	www.chckansas.com	4	3	3
225	Preferred Care Partners Health Plan	HMO	67.9	No	FL	www.mypreferredcare.com	4	3	4
227	CIGNA HealthCare of Arizona (CIGNA Medicare Select Plus RX)	HMO	67.9	No	AZ	www.cigna.com	3	5	3
228	CareMore HealthPlan (H0544)	HMO	67.9	No	CA	www.caremore.org	3	4	4
229	Mt. Carmel Health Plan	HMO	67.7	No	OH	www.mountcarmelhealth.com	5	3	3
231	HealthSpring of Tennessee (H4454)	HMO	67.6	No	MS, TN	www.healthspring.com	4	4	3
232	Oxford Health Plans (CT)	HMO	67.6	No	CT	www.oxhp.com	3	3	4
237	Trillium Community Health Plan	HMO	67.1	No	OR	www.trilliumchp.com	3	3	4
241	UnitedHealthcare of Massachusetts (Evercare)	HMO	67	No	MA	www.evercarehealthplans.com	3	4	3
244	Fidelis Care New York	POS	66.7	No	NY	www.fideliscare.org	2	3	4
245	GEMCare Health Plan	HMO	66.7	No	CA	www.gemcarehealthplan.com	4	3	3
246	Medica	HMO	66.7	No	MN, ND, SD, WI	www.medica.com	3	3	3
248	Horizon Healthcare of New Jersey	HMO/POS	66.6	No	NJ	www.horizon-bcbnsj.com	2	4	3
249	CarePlus Health Plans	HMO	66.5	No	FL	www.careplus-hp.com	3	3	3
250	Health Net of Arizona	HMO	66.4	No	AZ	www.healthnet.com	2	3	4
251	Humana Health Plan of Nevada	HMO	66.4	No	NV	www.humana.com	3	3	3
252	SCAN Health Plan Legacy/Connections	HMO	66.3	No	AZ, CA	www.scanhealthplan.com	3	4	2
253	UnitedHealthcare of Washington (Evercare)	HMO	66.1	No	WA	www.uhc.com	2	3	4
254	PacificCare of Nevada	HMO	66.1	No	NV	www.pacificare.com	2	4	3
255	Denver Health Medical Plan	HMO	66	No	CO	www.denverhealth.org	1	4	4
256	SCAN Health Plan Classic/Connections/Options/Signature	HMO	65.9	No	AZ, CA	www.scanhealthplan.com	3	4	3
257	Partnership HealthPlan of California	HMO	65.9	No	CA	www.partnershiphp.org	3	3	3
259	Gateway Health Plan	HMO	65.8	No	PA	www.gatewayhealthplan.com	3	3	3
262	HealthSpring (H4513)	HMO	65.4	No	TX	www.texashealthspring.com	3	3	2
264	SelectCare of Texas	HMO	65.3	No	TX	www.universalsalamerican.com	3	3	2
267	CommunityCare Managed Healthcare Plans of Oklahoma	HMO	65.2	No	OK	www.ccook.com	4	3	1
271	Managed Health	HMO	65.1	No	NY	www.healthfirstny.com	1	4	3
272	Physicians United Plan	HMO	65	No	FL	www.pupcorp.com	2	3	3
273	Inter Valley Health Plan	HMO	65	No	CA	www.ivhp.com	4	3	1
275	Touchstone Health (H3327)	HMO	64.7	No	NY	www.touchstone-health.com	3	3	3
276	HealthSpring of Tennessee (H4407)	HMO	64.7	No	MS, TN	www.myhealthspring.com	3	3	2
277	ATRIO Health Plans	HMO	64.7	No	OR	www.atriohp.com	3	4	2
278	Blue Cross Blue Shield of Georgia	HMO	64.7	No	GA	www.bcbgsa.com	2	3	3
279	HealthSpring (H0150)	HMO	64.7	No	AL	www.healthspring.com	3	2	2
282	Arcadian Health Plan (H5416)	HMO	64.5	No	WA	www.arcadianhp.com	3	2	2
283	Health Plan of San Mateo	HMO	64.5	No	CA	www.hpsm.org	2	3	2
285	Independent Care Health Plan	HMO	64.3	No	WI	www.icare-wi.org	2	3	2
286	UnitedHealthcare of Colorado	HMO	64.2	No	CO	www.uhc.com	2	2	3
287	Vantage Health Plan	HMO/POS	64.2	No	LA	www.vhpla.com	5	2	1
288	SCAN Health Plan Gold/Gold Select/Silver	HMO	64.1	No	AZ, CA	www.scanhealthplan.com	2	3	3

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289	WellCare of Connecticut	HMO	64	No	CT	www.wellcare.com	1	3	3
290	Marion Polk Community Health Plan Advantage	HMO	64	No	OR	www.mpchpa.org	2	2	2
291	Humana Health Plan (Colorado)	HMO	63.9	No	CO	www.humana.com	2	2	3
292	Mercy Care Plan	HMO	63.9	No	AZ	www.mercycareplan.com	2	3	2
293	Colorado Access Health Plan	HMO	63.8	No	CO	www.coaccess.com	1	3	3
294	Today's Health	HMO	63.7	No	WI	www.abrihealthplan.com	2	2	2
295	UnitedHealthcare of Georgia (H2182)	HMO	63.7	No (In Process)	GA	www.evercarehealthplans.com	3	2	2
297	Health Choice Generations	HMO	63.7	No	AZ	www.hcgenerations.com	2	2	3
298	Physicians Health Choice of Texas	HMO	63.6	No	TX	www.uhc.com	3	2	2
300	Medica Healthcare Plans	HMO	63.6	No	FL	www.medicaplans.com	4	1	2
301	WellCare of New York	HMO	63.4	No	NY	www.wellcare.com	1	3	3
302	Arcadian Health Plan (Desert Canyon Community Care)	HMO	63.4	No	AZ	www.arcadianhp.com	3	2	2
303	WellCare of Florida	HMO	63.4	No	FL	www.wellcare.com	2	3	2
305	Citizens Choice Healthplan	HMO	63.2	No	CA	www.citizenschoicehealth.com	2	3	1
308	Arcadian Health Plan (Southeast Community Care - H5783)	HMO	63	No	SC	www.arcadianhp.com	3	2	2
311	Anthem Blue Cross	HMO	62.6	No (In Process)	CA	www.anthem.com	2	3	1
312	Arcadian Health Plan (Texas Community Care)	HMO	62.6	No	TX	www.arcadianhp.com	3	1	2
313	HealthSun Health Plans	HMO	62.5	No	FL	www.health-sun.com	4	1	1
314	HMO California/Brand New Day	HMO	62.5	No	CA	www.hmocalif.com	1	2	1
315	HealthSpring of Illinois	HMO	62.4	No	IL	www.healthspring.com	2	2	1
316	WellCare of Georgia	HMO	62.4	No	GA	www.wellcare.com	1	3	2
317	SelectCare Health Plans	HMO	62.2	No	TX	www.sctexas.com	2	1	2
319	WellCare of Louisiana	HMO	62.1	No	LA	www.wellcare.com	2	2	1
321	Molina Healthcare of Michigan	HMO	61.9	No	MI	www.molinahealthcare.com	2	2	2
323	Healthfirst Health Plan of New Jersey	HMO	61.5	No	NJ	www.healthfirstnj.com	1	1	3
324	GlobalHealth	HMO	61.5	No	OK	www.globalhealth.cc	2	2	1
325	WellCare of Texas	HMO	61.3	No	TX	www.wellcare.com	1	2	2
326	Inland Empire Health Plan	HMO	61.2	No	CA	www.iehp.org	1	1	2
327	Chinese Community Health Plan	HMO	61.2	No	CA	www.cchphmo.com	1	3	2
328	Harmony Health Plan of Illinois	HMO	61.1	No	IL	www.harmonyhpi.com	1	2	1
329	WellCare of Ohio	HMO	60.9	No	OH	www.wellcare.com	1	1	2
330	Windsor Health Plan	HMO	60.9	No	AL, AR, MS, SC, TN	www.windsorextra.com	2	1	1
331	Citrus Health Care	HMO	60.8	No	FL	www.uhc.com	1	2	2
332	Arkansas Community Care	HMO	60.3	No	AR	www.arkansascommunitycare.com	3	1	1
333	Harmony Health Plan of Missouri	HMO	60.3	No	MO	www.harmonyhpm.com	1	1	2
334	Arcadian Health Plan (Southeast Community Care - H2899)	HMO	60.2	No	NC	www.arcadianhp.com	2	1	1
335	WellCare of New Jersey	HMO	59.8	No	NJ	www.wellcare.com	1	1	2
337	Liberty Health Advantage	HMO	59.2	No	NY	www.libertyhealthadvantage.com	1	1	1
338	Arcadian Health Plan (H7179)	HMO	59.2	No	LA	www.arcadianhp.com	2	1	1
339	Arcadian Health Plan (Southeast Community Care - H5578)	HMO	58.6	No	GA	www.arcadianhp.com	1	1	1
340	Molina Healthcare of California Partner Plan	HMO	57.5	No	CA	www.molinahealthcare.com	1	1	1
341	Easy Choice Health Plan	HMO	56.1	No	CA	www.easychoicehealthplan.com	1	1	1
Insufficient	Aetna Health (Pennsylvania) - Colorado	HMO		Yes	CO	www.aetna.com	I	3	4
Insufficient	Aetna Health (Pennsylvania) - Delaware	HMO		Yes	DE	www.aetna.com	I	3	4
Insufficient	Aetna Health (Pennsylvania) - Illinois	HMO		Yes	IL	www.aetna.com	I	I	I
Insufficient	Aetna Health (Pennsylvania) - Oklahoma	HMO		Yes	OK	www.aetna.com	I	I	I
Insufficient	Aetna Health (Pennsylvania) - Tennessee	HMO		Yes	TN	www.aetna.com	I	I	I

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NCQA's Health Insurance Plan Rankings 2011-12  
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Rank	Plan Name	Type	Score	NCQA Accreditation	States	URL	Consumer Satisfaction	Prevention	Treatment
Insufficient	Arcadian Health Plan (H3533)	HMO		No	AZ, CA, GA, LA, ME, MO, NC, NH, NY, OK, SC, TX, VA, WA	www.arcadianhp.com	I	I	I
Insufficient	Arcadian Health Plan (H4125)	HMO		No	OK	www.arcadianhp.com	I	1	1
Insufficient	Bravo Health New Jersey	HMO		No	NJ	www.bravohealth.com	I	I	I
Insufficient	CareMore HealthPlan (H2593)	HMO		No	AZ, CA, NV	www.caremore.com	I	I	I
Insufficient	CareMore HealthPlan (H4346)	HMO		No	AZ, CA, NV	www.caremore.com	I	I	I
Insufficient	Elderplan	HMO		No	NY	www.elderplan.org	I	2	4
Insufficient	Essence Healthcare (H0474)	HMO		No	IL, MO, NY, WA	www.essencehealthcare.com	I	I	I
Insufficient	Health New England	HMO/POS		No	MA	www.hne.com	I	4	5
Insufficient	Humana Employers Health Plan of Georgia	HMO		No	GA	www.humana.com	I	I	I
Insufficient	Humana Health Plan - East/South	HMO		No	AL, AR, ID, IN, KY, NE, SC, VA	www.humana.com	I	I	1
Insufficient	Humana Health Plan of New Mexico	HMO		No	NM	www.humana.com	I	2	3
Insufficient	Humana Health Plan of Ohio	HMO		No	KY, OH	www.humana.com	I	I	I
Insufficient	Humana Medical Plan Of Utah	HMO		No	UT	www.humana.com	I	3	I
Insufficient	SCAN Health Plan Arizona Classic/Connections	HMO		No	AZ, CA	www.scanhealthplan.com	I	1	2
Insufficient	UnitedHealthcare Insurance (KS/MO)	HMO/POS		Yes	KS, MO	www.securehorizons.com	I	2	3
Insufficient	UnitedHealthcare Insurance (Massachusetts)	HMO		Yes	MA	www.uhc.com	I	2	I
Insufficient	UnitedHealthcare Insurance (Michigan)	HMO		No	MI	www.uhc.com	I	3	I
Insufficient	UnitedHealthcare Insurance (South Carolina)	HMO/POS		No (In Process)	SC	www.uhc.com	I	2	I
Insufficient	UnitedHealthcare of Arkansas	HMO/POS		Yes	AR	www.evercarehealthplans.com	I	2	2
No Data	Arizona Physicians IPA	HMO		No	AZ	www.apipa.com			
No Data	Blue Cross and Blue Shield of Rhode Island	POS		No	RI	www.bcbsri.com			
No Data	Blue Plus	HMO		No	MN	www.bluecrossmn.com			
No Data	CalOptima	HMO		No	CA	www.caloptima.org			
No Data	HIP Health Plan of New York (H3314)	HMO		No	NY	www.hipusa.com			
No Data	Passport Health Plan	HMO		No	KY	www.passporthealthplan.com			
No Data	Peoples Health Network	HMO/POS		No	LA	www.peopleshealth.com			
No Data	Quality Health Plans	HMO		No	FL	www.qualityhealthplans.com			
No Data	Summit Health Plans	HMO		No	FL	www.summithealthplan.com			
No Data	UCare (H2456)	HMO		No	MN	www.ucare.org			
No Data	UnitedHealthcare of Pennsylvania	HMO		No	PA	www.unisonhealthplan.com			
No Data	UnitedHealthcare Plan of the River Valley (H0251)	HMO		No	TN	www.uhcrivervalley.com			
No Data	Vista Healthplan of South Florida	HMO		No	FL	www.vistahealthplan.com			
No Data	VIVA Health	HMO		No	AL	www.vivahealth.com			

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NCQA's Health Insurance Plan Rankings 2011-12  
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32	HealthNow New York	PPO	85.3	Yes	NY	www.healthnow.org	4	5	4
36	Excellus BlueCross BlueShield	PPO	84.8	Yes	NY	www.excellusbcbs.com	4	4	4
40	QCC Insurance (Personal Choice)	PPO	84.6	Yes	PA	www.ibx.com	4	4	4
43	UPMC Health Plan	PPO	84.3	Yes	OH, PA, WV	www.upmchealthplan.com	4	4	4
44	Health Alliance Medical Plans	PPO	84	Yes	IL	www.healthalliance.org	5	3	4
46	Aetna Life Insurance Company (Arizona)	PPO	84	Yes	AZ	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Colorado)	PPO	84	Yes	CO	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Connecticut)	PPO	84	Yes	CT	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Florida)	PPO	84	Yes	FL	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Illinois)	PPO	84	Yes	IL	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Indiana)	PPO	84	Yes	IN	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Kentucky)	PPO	84	Yes	KY	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Maine)	PPO	84	Yes	ME	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (MD/DC)	PPO	84	Yes	DC, MD	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Michigan)	PPO	84	Yes	MI	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Nevada)	PPO	84	Yes	NV	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (New Jersey)	PPO	84	Yes	NJ	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (New York)	PPO	84	Yes	NY	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (North Carolina)	PPO	84	Yes	NC	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Ohio)	PPO	84	Yes	OH	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Oklahoma)	PPO	84	Yes	OK	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Pennsylvania)	PPO	84	Yes	PA	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Tennessee)	PPO	84	Yes	TN	www.aetna.com	3	4	4
46	Aetna Life Insurance Company (Virginia)	PPO	84	Yes	VA	www.aetna.com	3	4	4
68	UnitedHealthcare Insurance (Maine)	PPO	83.7	Yes	ME	www.uhc.com	4	4	4
70	Anthem Blue Cross and Blue Shield in Indiana	PPO	83.7	Yes	IN	www.anthem.com	4	3	4
71	Humana Insurance Company (Wisconsin)	PPO	83.7	Yes	WI	www.humana.com	4	4	3
76	Hawaii Medical Service Association (HMSA)	PPO	83.2	Yes	HI	www.HMSA.com	4	4	3
82	Humana Insurance Company (KS, MO)	PPO	83	Yes	IL, KS, MO	www.humana.com	4	3	4
83	Anthem Blue Cross and Blue Shield in Ohio	PPO	83	Yes	OH	www.anthem.com	4	4	3
90	UnitedHealthcare Insurance - Midwest	PPO	82.6	Yes	IL, MO	www.uhc.com	4	3	3
94	UnitedHealthcare of North Carolina	PPO	82.3	Yes	NC	www.uhc.com	4	4	3
100	Anthem Blue Cross and Blue Shield in Kentucky	PPO	81.8	Yes	KY	www.anthem.com	3	3	4
102	Aetna Life Insurance Company (Texas)	PPO	81.8	Yes	TX	www.aetna.com	2	3	4
109	UnitedHealthcare Insurance (Oregon)	PPO	81.4	Yes	OR	www.securehorizons.com	3	3	3
110	Presbyterian Insurance	PPO	81.4	Yes	NM	www.phs.org	3	4	3
111	Humana Insurance Company (Georgia)	PPO	81.4	Yes	GA	www.humana.com	3	3	3
113	Humana Insurance Company (Arizona)	PPO	81.3	Yes	AZ	www.humana.com	3	3	3
114	Anthem Blue Cross and Blue Shield in Indiana (Regional)	PPO	81.3	Yes	IN, KY, OH	www.anthem.com	3	3	3
117	Humana Insurance Company (Illinois)	PPO	81.2	Yes	IA, IL	www.humana.com	3	3	3
120	Humana Insurance Company (Kentucky)	PPO	81.1	Yes	AZ, IL, OH, TX, UT, WI	www.humana.com	3	3	3
129	Humana Insurance Company (Virginia)	PPO	80.5	Yes	VA	www.humana.com	3	3	2
130	Humana Insurance Company (Indiana)	PPO	80.4	Yes	IN, KY	www.humana.com	4	2	3
133	UnitedHealthcare Insurance (Hawaii Regional)	PPO	80.1	Yes	HI	www.mdxhawaii.com	3	3	3

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134	UnitedHealthcare Insurance (Indiana)	PPO	80.1	Yes	IN	www.uhc.com	3	2	3
138	UnitedHealthcare Insurance (Idaho)	PPO	80	Yes	ID	www.securehorizons.com	3	2	3
142	Humana Insurance Company (Ohio)	PPO	80	Yes	IN, KY, OH, WV	www.humana.com	3	2	2
144	UnitedHealthcare Insurance (Florida Regional)	PPO	79.9	Yes	FL	www.uhc.com	3	3	3
145	UnitedHealthcare Insurance of New York	PPO	79.8	Yes	NY	www.securehorizons.com	2	2	3
147	Humana Insurance Company (North Carolina)	PPO	79.8	Yes	NC	www.humana.com	3	2	3
148	Humana Insurance Company (South Carolina)	PPO	79.6	Yes	SC	www.humana.com	3	2	2
150	Humana Insurance Company (Texas)	PPO	79.5	Yes	AR, TX	www.humana.com	3	3	2
151	Humana Insurance Company	PPO	79.5	Yes	AL, AR, AZ, FL, GA, IL, IN, KS, KY, LA, MI, MO, MS, NC, OH, OK, PA, SC, TN, TX, VA, WI, WV	www.humana.com	3	3	2
152	Humana Insurance Company (Tennessee)	PPO	79.5	Yes	AR, GA, MS, TN	www.humana.com	3	2	3
154	UnitedHealthcare Insurance (Hawaii)	PPO	79.2	Yes	HI	www.mdshawaii.com	2	3	2
158	UnitedHealthcare Insurance (Kansas)	PPO	78.6	Yes	KS	www.uhc.com	2	2	3
169	Humana Insurance Company (Arkansas)	PPO	77.4	Yes	AR	www.humana.com	3	2	2
171	UnitedHealthcare Insurance (NM/TX)	PPO	77.4	Yes	NM, TX	www.uhc.com	2	2	1
172	Humana Insurance Company (Mississippi)	PPO	77.2	Yes	MS	www.humana.com	3	2	1
173	Humana Insurance Company (Alabama)	PPO	77.1	Yes	AL	www.humana.com	3	1	1
176	Humana Insurance Company (Oklahoma)	PPO	75.8	Yes	OK	www.humana.com	2	1	1
184	Network Health Plan	PPO	70.8	No	WI	www.networkhealth.com	5	5	4
186	Independent Health Association	PPO	70.3	No	NY	www.independenthealth.com	4	5	5
187	Empire BlueCross BlueShield	PPO	70.1	No	NY	www.anthem.com	3	4	5
189	MVP Health Care (H3346)	PPO	70.1	No	NY	www.mvphealthcare.com	4	4	4
192	MVP Health Care (H9615)	PPO	69.8	No	NY	www.mvphealthcare.com	4	4	4
194	Blue Cross and Blue Shield of Massachusetts	PPO	69.7	No (In Process)	MA	www.bcbsma.com	3	4	5
201	HealthAmerica Advantra (H5522)	PPO	69.5	No	OH, PA	www.cvtly.com	3	3	5
204	Keystone Health Plan Central	PPO	69.4	No	PA	www.capbluecross.com	4	4	4
205	CDPHP Universal Benefits	PPO	69.3	No	NY	www.cdphp.com	4	4	4
212	Health Net Life Insurance	PPO	68.7	No	CA, OR, WA	www.healthnet.com	4	4	4
213	Mercy Health Plan of Missouri	PPO	68.7	No	AR, MO	www.mercy.net	5	5	3
214	Highmark (H3916)	PPO	68.7	No	PA	www.highmarkblueshield.com	4	5	3
216	Geisinger Health Plan	PPO	68.6	No	PA	www.thehealthplan.com	4	4	4
218	BlueCross BlueShield of North Carolina	PPO	68.4	No	NC	www.bcbsnc.com	4	4	3
222	Humana Benefit Plan of Illinois	PPO	68	No	IL	www.humana.com	4	3	3
223	PersonalCare Insurance of Illinois	PPO	68	No	IL	www.PersonalCare.org	4	2	4
226	Regence BlueCross BlueShield of Oregon	PPO	67.9	No	OR, WA	www.regence.or.com	4	4	3
230	Coventry Health and Life Insurance	PPO	67.6	No	KS, MO, TX	www.chkansas.com	3	4	4
233	ADVANTAGE Health Solutions	PPO	67.4	No	IN	www.advantageplan.com	4	4	3
234	Regence BlueShield	PPO	67.4	No	WA	www.regence.wa.com	3	4	3
235	Health Alliance Plan of Michigan	PPO	67.3	No	MI	www.hap.org	3	4	3
236	Asuris Northwest Health	PPO	67.2	No	WA	www.asurisnorthwesthealth.com	3	3	3
238	Regence BlueCross BlueShield of Utah	PPO	67.1	No	UT	www.ut.regence.com	3	3	3
239	UnitedHealthcare Insurance (CT, MA, RI, VT)	PPO	67	No (In Process)	CT, MA, RI, VT	www.uhc.com	3	3	4
240	UnitedHealthcare Insurance (Massachusetts/Rhode Island)	PPO	67	No	MA, RI	www.EvercareHealthPlans.com	3	3	4

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242	Optima Health Plan	PPO	66.9	No	VA	www.optimahealth.com	3	3	3
243	Humana Insurance Company (IA, MO, NE)	PPO	66.8	No	IA	www.humana.com	3	3	3
247	Anthem Blue Cross Blue Shield in Virginia	PPO	66.6	No	VA	www.anthem.com	3	3	3
258	ODS Health Plan	PPO	65.8	No	OR	www.odscompanies.com	3	3	3
260	UnitedHealthcare Insurance (Florida)	PPO	65.7	No	FL	www.uhc.com	3	3	3
261	Humana Insurance Company (Utah)	PPO	65.6	No (In Process)	UT	www.humana.com	4	3	2
263	UnitedHealthcare Insurance (Pennsylvania Evercare)	PPO	65.3	No	PA	www.evercarehealthplans.com	2	3	3
265	Health Options	PPO	65.3	No	FL	www.bcbsfl.com	3	3	3
266	Anthem Blue Cross Life and Health Insurance	PPO	65.3	No (In Process)	CA	www.bluecrossca.com	3	3	3
268	Highmark Health Insurance Company (H5106)	PPO	65.2	No	WV	www.highmarkbcbswv.com	3	4	2
269	Humana Insurance Company (Colorado)	PPO	65.1	No	CO	www.humana.com	3	3	3
270	UnitedHealthcare of Arizona	PPO	65.1	No	AZ	www.uhc.com	2	3	3
274	UnitedHealthcare Insurance (Connecticut)	PPO	64.9	No	CT	www.evercarehealthplans.com	3	3	3
280	Humana Insurance Company (Hawaii)	PPO	64.6	No	HI	www.humana.com	3	2	3
281	HealthSpring Life and Health	PPO	64.6	No	TX	www.healthspring.com	3	2	3
284	Regence BlueShield of Idaho	PPO	64.4	No	ID, WA	www.regence.com/ID	3	3	2
296	Blue Cross and Blue Shield of Alabama	PPO	63.7	No	AL	www.bcbsal.com	3	3	1
299	Humana Insurance Company (Las Vegas)	PPO	63.6	No	NV	www.humana.com	2	2	3
304	Sierra Health & Life (R5674)	PPO	63.2	No	AZ, NV, UT	www.uhc.com	2	2	2
306	Universal Health Care	PPO	63.2	No	FL	www.univhc.com	2	2	2
307	UnitedHealthcare Insurance for EverCare (MD/DC/VA/DE)	PPO	63	No	DC, DE, MD, VA	www.evercarehealthplans.com	2	1	3
309	Pyramid Life Insurance	PPO	63	No	AL, AR, AZ, CA, CO, FL, GA, IA, IL, IN, KS, LA, MD, MI, MO, MS, MT, NC, ND, NE, NJ, NM, NY, OH, OK, PA, SC, SD, TN, TX, VA, WI, WY	www.universal-american-medicare.com	2	2	2
310	UnitedHealthcare Insurance (Georgia) (H1108)	PPO	62.9	No	GA	www.securehorizons.com	2	2	2
318	BlueChoice HealthPlan of South Carolina	PPO	62.2	No	SC	www.bluechoicesc.com	3	1	1
320	UnitedHealthcare Insurance (New Mexico)	PPO	62.1	No	NM	www.uhc.com	1	1	3
322	Humana Insurance Company (New Mexico)	PPO	61.9	No	NM	www.humana.com	2	2	1
336	First Health Life and Health Insurance	PPO	59.8	No	TX	www.coventryhealth.com	1	1	1
Insufficient	Aetna Life Insurance Company (Delaware)	PPO		Yes	DE	www.aetna.com	I	I	I
Insufficient	Aetna Life Insurance Company (Georgia)	PPO		Yes	GA	www.aetna.com	I	3	I
Insufficient	American Progressive Life & Health Insurance Company of New York	PPO		No	AZ, CA, FL, GA, IN, KY, MA, ME, NC, NJ, NY, OH, PA, SC, TN, VA, WY	www.Universal-American-Medicare.com	I	I	3
Insufficient	Anthem Blue Cross and Blue Shield	PPO		No	WI	www.anthem.com	I	2	4
Insufficient	Anthem Blue Cross Blue Shield in Missouri	PPO		No	MO	www.anthem.com	I	3	3
Insufficient	Group Health Options	PPO		No	WA	www.ghc.org	I	I	I
Insufficient	HealthAmerica Advantra (H8980)	PPO		No	OH, PA	www.cvt.com	I	2	I
Insufficient	Humana Health Benefit Plan of Louisiana	PPO		Yes	LA	www.humana.com	I	2	I
Insufficient	Humana Health Insurance of Florida	PPO		Yes	FL	www.humana.com	I	4	3
Insufficient	Humana Insurance (Michigan)	PPO		Yes	MI	www.humana.com	I	I	I
Insufficient	Humana Insurance Company - Central North	PPO		No	CA, CO, IA, ID, KS, MI, MN, NE, NV, SD, WA	www.humana.com	I	I	2
Insufficient	Humana Insurance Company (Pennsylvania)	PPO		Yes	PA	www.humana.com	I	3	2

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Insufficient	Humana Insurance Company (West Virginia)	PPO		Yes	KY, WV	www.humana.com	I	3	2
Insufficient	Lovelace Insurance	PPO		Yes	NM	www.LovelacePPO.com	I	I	I
Insufficient	Marion Polk Community Health Plan Advantage	PPO		No	OR	www.mpchpa.org	I	I	I
Insufficient	Priority Health	PPO		No	MI	www.priorityhealth.com	I	I	I
Insufficient	UnitedHealthcare Insurance for EverCare (Colorado)	PPO		No	CO	www.evercarehealthplans.com	I	1	4
Insufficient	UnitedHealthcare of Ohio	PPO		No	OH	www.securehorizons.com	I	2	3
No Data	BlueCross BlueShield Northern Plains Alliance	PPO		No	IA, MN, MT, ND, NE, SD, WY	www.bluecrossmn.com			
No Data	BlueCross BlueShield of Tennessee	PPO		No	TN	www.bcbst.com			
No Data	Care Improvement Plus of Texas	PPO		No	TX	www.careimprovementplus.com			
No Data	Care Improvement Plus South Central Insurance (R3444)	PPO		No	AR, GA, MO, SC	www.careimprovementplus.com			
No Data	Care Improvement Plus South Central Insurance (R9896)	PPO		No	AR, GA, MO, SC	www.careimprovementplus.com			
No Data	Group Health Incorporated	PPO		No	NY	www.ghi.com			